



- Clicar na opção do link abaixo:

- Na página direcionada apresentará todos os logs, inclusive de erro, como no exemplo abaixo:

```
[/usr/local/tomcat/webapps/sintegracao-war]
24-Jul-2023 21:51:13.119 ERROR [main] org.apache.jasper.servlet.JspCompiler scanbers at least one JAR was scanned for TLDs yet contained no TLDs. Enable debug logging for this logger for a complete list of JARs that were scanned but no TLDs were found in them. Skipping unrelated jars during scanning can improve startup time and JSP compilation time.

[main] INFO com.zaxxer.hikari.HikariDataSource - HikariPool-0 - is starting
[main] WARN com.zaxxer.hikari.util.DriverDataSource - Registered driver with driverClassName=oracle.jdbc.driver.OracleDriver was not found, trying direct instantiation.
[main] INFO com.zaxxer.hikari.pool.HikariPool - HikariPool-0 - is closing down.
Jul 24, 2023 9:53:26 PM org.springframework.boot.SpringApplication handleFailure
GWE: Application startup failed
org.springframework.beans.factory.UnsatisfiedDependencyException: Error creating bean with name 'empresalRepository': Unsatisfied dependency expressed through field 'erpDataSource': Error creating bean with name 'erpDataSource' defined in class path resource [applicationContext-jdbc.xml]: Bean instantiation via constructor failed; nested exception is org.springframework.beans.BeanInstantiationException: Failed to instantiate [com.zaxxer.hikari.HikariDataSource]: Constructor threw exception; nested exception is com.zaxxer.hikari.pool.PoolInitializationException: Exception during pool initialization: Error de JS: The Network Adapter could not establish the connection; nested exception is org.springframework.beans.factory.BeanCreationException: Error creating bean with name 'erpDataSource' defined in class path resource [applicationContext-jdbc.xml]: Bean instantiation via constructor failed; nested exception is org.springframework.beans.BeanInstantiationException: Failed to instantiate [com.zaxxer.hikari.HikariDataSource]: Constructor threw exception; nested exception is com.zaxxer.hikari.pool.PoolInitializationException: Exception during pool initialization: Error de JS: The Network Adapter could not establish the connection
```

3. Clientes Onpremisses

- Acessar no diretório **C:/maxPromotor/apache-tomcat-8.5.4/logs**
- Nesta pasta "logs" terá todos os logs gerados desde que iniciado o serviço do maxpromotor, selecionar os gerados no dia da análise/dia do erro apresentado, compactar esses arquivos e anexar ao ticket.

[Voltar](#)

Artigo sugerido pelo analista *Thais Regina Mendes Batista*.

Não encontrou a solução que procurava?

Sugira um artigo

Ainda com dúvida?

Abra um ticket